

Florida Medicaid Dental Services: New Rule

Navigating Non-Emergency Dental Services in Ambulatory Surgical Centers & Outpatient Hospital Settings under SMMC 3.0



Florida
community care

Florida Community Care: Who Are We?

Florida Community Care provides Long-Term Care Services statewide and Managed Medical Assistance (MMA) services and Serious Mental Illness and HIV/AIDS MMA Specialty products in Regions: A, B, C, D and I. FCC also operates the Intellectual and Developmental Disabilities Comprehensive Managed Care (ICMC) Program statewide



Our Mission

We are a compassionate team committed to improving the quality of life for the most vulnerable populations.

Through our diverse partnerships, we provide person-centered, comprehensive health and social care to those we serve.

You Matter. We Care.





SMMC 3.0 Dental Framework

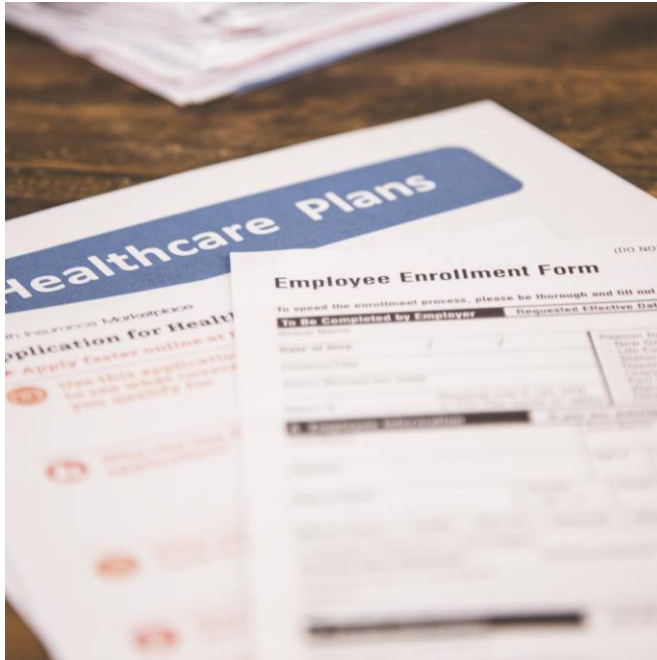


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Newly Effective on February 1, 2025

- New dental health contracts awarded under SMMC 2025–2030
 - DentaQuest
 - Liberty Dental Plan
- Dental plans reimburse non-emergency dental services in Ambulatory Service Centers (ASC) and outpatient hospital settings
 - Coverage includes dentistry services, facility fees, and anesthesia
- Coordination with MMA and LTC plans for special populations:
 - Pregnant women, over age 65, with IDD, on iBudget Waiver, or chronic conditions (diabetes), HIV or Cancer.





October 1, 2025 Rule Change



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Key Changes

Payment responsibility shifts to Medicaid health plans for non-emergency ASC/outpatient hospital dental anesthesiology, sedation, services and fees

Dental plans retain responsibility for office-based sedation/anesthesia

SMMC Non Emergency Dental Services Effective Oct 1.2025



RON DESANTIS
GOVERNOR

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SECRETARY

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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

August 29, 2025

Provider Type(s): 01, 06, 35, 70

Statewide Medicaid Managed Care: Non-Emergency Dental Services in Ambulatory Surgical Center and Outpatient Hospital Settings **Effective October 1, 2025**

On February 1, 2025, the Agency for Health Care Administration (Agency) implemented new contracts with Medicaid health and dental plans to provide State Plan services to plan enrollees in the Statewide Medicaid Managed Care (SMMC) program. The new contracts required dental plans' reimbursement of non-emergency outpatient dental services performed in an Ambulatory Surgical Center (ASC) and outpatient hospital settings.

Effective **October 1, 2025**, payment responsibility for non-emergency dental outpatient anesthesiology and sedation services (those performed in a hospital or ASC) will move from Florida Medicaid's dental plans to Medicaid health plans. This change is part of the Agency's ongoing efforts to reduce administrative complexity and simplify billing for providers.

The dental plans will continue to be responsible for the coverage of anesthesiology and sedation services (DDS, DMD, MD, DO, APRN, and CRNA) when provided in conjunction with dental services in an office setting when medically necessary.

Health and dental plans are required to ensure continuity of care (COC) during the transition period for Medicaid recipients enrolled in the SMMC program. **For at least sixty (60) days following the transition**, medical managed care plans must honor any appointments and procedures scheduled prior to October 1, 2025, and reimburse non-participating providers at the rate they received prior to the transition date unless the provider agrees to an alternative rate.

More information about the SMMC Program can be found on the Agency's website at ahca.myflorida.com/medicaid/statewide-medicare-managed-care.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE ahca.myflorida.com/Medicaid/complaints/ | CALL 1-877-254-1055Ca

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](https://www.facebook.com/AHCAFlorida) and [Twitter \(@AHCA_FL\)](https://twitter.com/AHCA_FL).

Agency for Health Care Administration | 2727 Mahan Drive, Tallahassee, FL 32308 | ahca.myflorida.com



Update of Benefit Effective October 1, 2025

Service	Description	Coverage/Limitations	Prior Authorization
Non-Emergency Dental Services in Ambulatory Surgical Center and Outpatient Hospital Settings	<i>Non-emergency dental outpatient anesthesiology and sedation services (those performed in a hospital or Ambulatory Service Centers)</i>	Covered as medically necessary	Yes





Transition Period Guidance



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Continuity of Care (COC)

Health plan will honor pre-scheduled dental procedures for 60 days post-transition

Provider communication strategies and member outreach

✓ Continuity of Care Compliance Checklist ✓

Honor appointments scheduled prior to October 1, 2025

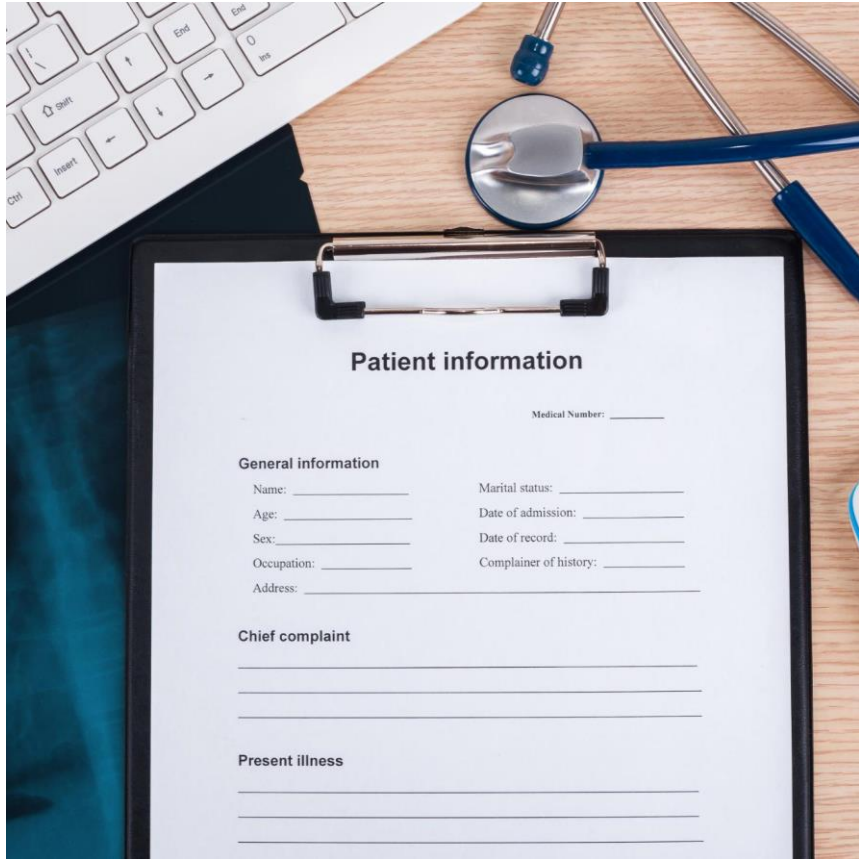
Reimburse non-participating providers at pre-transition rates (unless renegotiated)

Notify impacted members of changes in coverage

Coordinate with dental plans for services initiated before transition

Document all COC actions in member records





Patient information

Medical Number: _____

General information

Name: _____	Marital status: _____
Age: _____	Date of admission: _____
Sex: _____	Date of record: _____
Occupation: _____	Complainer of history: _____
Address: _____	

Chief complaint

Present illness

Billing & Documentation



Billing Scenarios and Plan Types

Dental Plan vs. Health Plan

- Dental Plan covers office-based sedation procedures
- Health Plan covers ASC/Outpatient hospital-based sedation, with pre-approval
- Proper billing plan selection ensures efficient claims processing

Payment responsibility for non-emergency dental outpatient anesthesiology and sedation services (those performed in a hospital or ASC) will move from Florida Medicaid's dental plans to Medicaid health plans. This change is part of the Agency's ongoing efforts to reduce administrative complexity and simplify billing for providers.



Required Documentation

- Procedure codes and modifiers
- Medical necessity documentation
- Prior authorization (if applicable)
- Provider NPI and taxonomy
- Facility and rendering provider details



Claims Submission Details

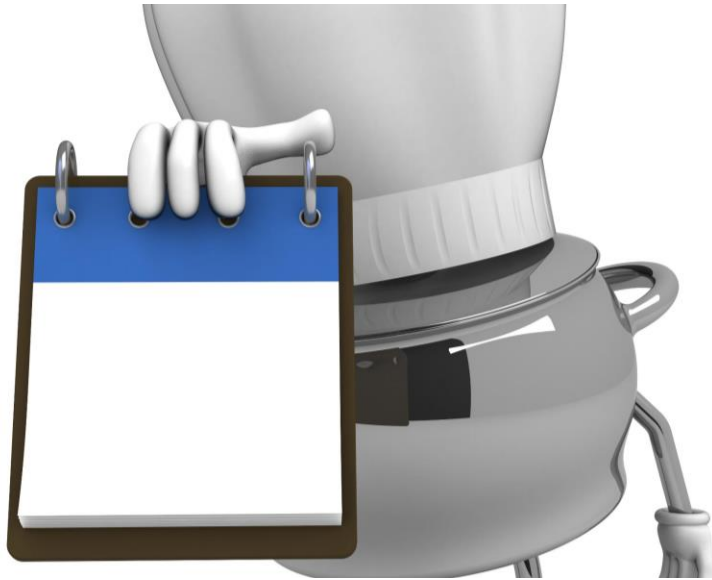
Electronic Claim Submissions allow providers to safely submit and track HIPAA-compliant electronic claims. To register and get started with Availity visit their website: <https://www.availity.com/essentials-portal-registration/> You may submit electronic claims to FCC via your provider or billing clearinghouse or FCC's clearinghouse, Availity, under payer ID FLCCR without manual intervention.

Additional details may be found on FCC's website: [Availity Essentials Secure Provider Portal Registration](#). FCC also accepts paper claims on CMS-1500 and/or UB-04 claim forms, they should be mailed to:

Florida Community Care
Attn: Claims
PO Box 211322
Eagan, MN 55121

Click on Links for more information





Resources



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Resources

Agency website

- [Statewide Medicaid Manage Care \(SMMC\) New Program Highlight: Dental Services in an Ambulatory Surgical Center and Scheduled Outpatient Hospital Settings](#)
- [New SMMC Program | Florida Agency for Health Care Administration](#)
- [SMMC 3.0 Overview PowerPoint Presentation](#)
- [Dental Services | Florida Agency for Health Care Administration](#)

Provider alerts: Sign up online at

- [Florida Medicaid Health Care Alerts | Florida Agency for Health Care Administration](#)



Contact Information for Dental Plans:

Dental Health Plan	Website	Provider Support
DentaQuest	Florida Providers DentaQuest	(877) 468-5581
Liberty Dental Plan	Liberty Dental Plan FL : About Liberty Dental : Facts	(888) 352-7924



Questions or Concerns?

Please contact FCC Provider Services Department at 833-322-7526
option 5



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THANKS!





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