Florida community care

Communication Aid/Accommodation Request Form

The Florida Community Care (FCC) Notice of Nondiscrimination Policy provides free communication aids/services and reasonable accommodations upon request to any person when necessary to ensure equal opportunity and effective communication. If you are in need of communication aids/services or an accommodation, please complete this recommended form and email your request, as far in advance as possible, to ADAcomplaint@fcchealthplan.com, or submit to:

Nicolas Gross
Civil Rights Compliance Coordinator Florida Community Care
4601 NW 77th Avenue Miami, Florida 33166

Requester Contact Information

Name: _____

Address: _____

_____

Telephone: _____

Email: _____

Preferred method of contact: _____

Authorized Representative Making Request (if different than requester)

Name: _____

Relationship to requester: _____

Address: _____

_____

Telephone: _____

Email: _____

Preferred method of contact*: _____

*__Please note__: if you are an Authorized Representative making a communication aid/service or accommodation

request on behalf of a requester and wish to be notified as to the status of the request, you must obtain a signed HIPAA authorization release form from the requester. This document can be found at: https://fcchealthplan.com/for-members/

Communication Aid/Service or Accommodation Request

Location where communication aid or accommodation is needed: _____

Date communication aid or accommodation is needed: _____

Please describe the specific communication aid or accommodation requested:

Please provide any additional information that might be useful in reviewing your request:

Signature: _____

Date: _____

Request No._____

FCC Communication Aid/Accommodation Request Form

(For official use only)

PRIVACY POLICY

Submitted information is maintained and destroyed according to FCC's Notice of Privacy Practices. Copies of this notice can be viewed at:
https://fcchealthplan.com/for-members/

FOR ADMINISTRATIVE USE ONLY: REQUEST NO.____

ACTION TAKEN: