



Health Behaviors Program Provider Bulletin

As a contracted provider for Florida Community Care (FCC), it is important you are aware of FCC's healthy behaviors programs available to your members/patients. FCC offers three Healthy Behavior Programs for members who smoke, are morbidly obese, or are diagnosed with alcohol or substance use disorder. Members must agree to participate in these programs.

FCC's Healthy Behaviors Programs include the following:

Smoking Cessation Program

The FCC Smoking Cessation Program identifies members via assessments provided by care managers. The care managers are to describe the program, obtain member agreement to participate, handle the referral process, and communicate with behavioral health providers and PCPs as needed to provide updates and ensure all parties collaborate to reach program goals. The PCP provides documentation and records member progress and the care manager documents and mails earned rewards to the member.

Alcohol Substance Abuse Program

FCC's Substance Abuse Program identifies members with alcohol and substance use disorders via assessments provided by care managers. The care managers communicate with program members to describe the program, obtain member approval for participation and communicates with behavioral health providers and PCPs as needed to provide updates and ensure all parties collaborate to reach program goals. Once enrolled, members have access to different treatment options, as well as psychiatrists, substance abuse professionals, alcohol and substance use programs, and local community resources. The PCP provides documentation and records member progress and the care manager documents and mails earned rewards to the member.

Weight Loss Program

FCC also offers a healthy weight loss program. For this program, members are identified via assessments by care managers to determine eligibility. If the member wishes to participate in the program, the member signs a weight loss agreement. Once an agreement is in place, the member is connected with a licensed dietician who will be added to member's care team. The care manager educates the member on the weight loss program, which includes nutrition counseling over the phone and a diet plan, updates the member's care plan with weight loss intervention, and completes weight loss assessments, BMI and weight loss goals. The PCP provides documentation and records member progress and the care manager documents and mails earned rewards to the member.

These programs will comply with all applicable laws, including fraud and abuse laws, which fall within the purview of the United States Department of Health and Human Services, Office of Inspector General (OIG).

For more information on the programs above, please contact 1-833-FCC-PLAN or TTY 711.

Thank you for partnering with Florida Community Care!

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