

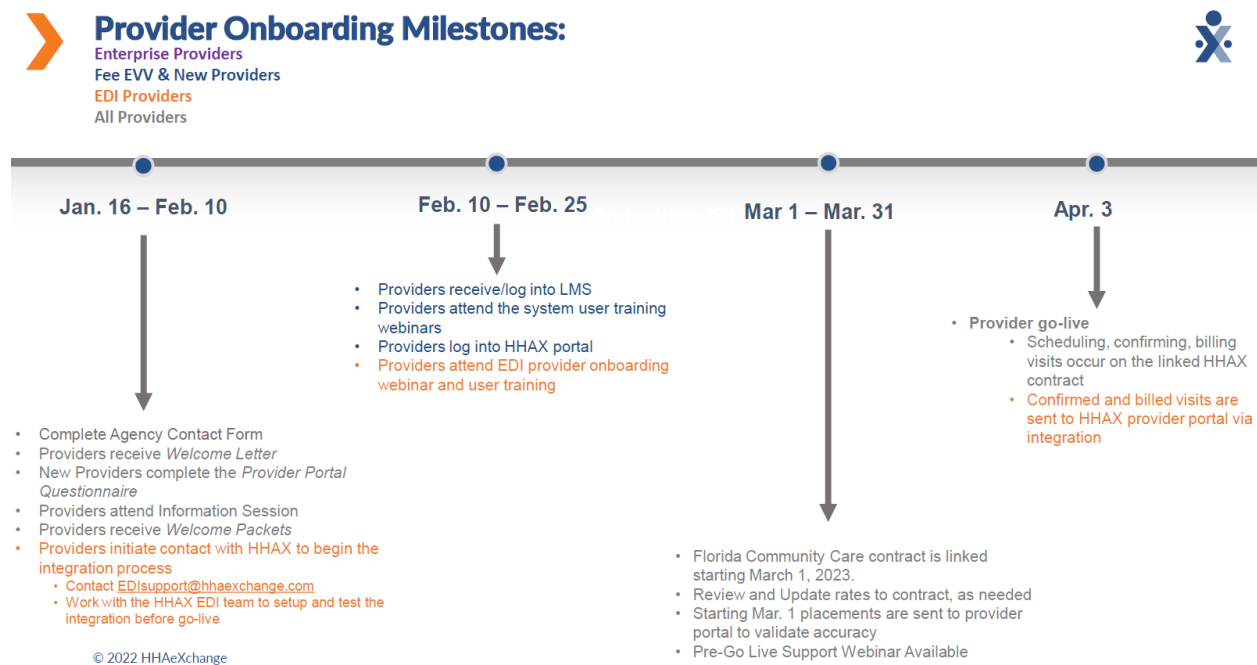
At Florida Community Care (FCC), we value all your efforts in delivering quality care to our members. Last month you should have received communication via mail or electronically relating to **FCC's new Electronic Visit Verification (EVV) system vendor, HHAeXchange**. This letter addresses a mandate common to both Section 12006 of the 21st Century Cures Act and to the Centers for Medicare & Medicaid Services (CMS). This mandate requires (1) that states begin utilizing an EVV system for all Personal Care Services (PCS) by January 1, 2021, and for all Home Health Care Services (HHCS) by January 1, 2023; and (2) that all visits be timestamped via an electronic verification method utilizing EVV tools to record the member, caregiver, location of service, date of service, and type of service performed.

### How This Affects You

To ensure the accurate capture of EVV data for Personal Care Services and Home Health Care Services, **FCC** will implement the HHAeXchange homecare management Provider Platform on **April 3, 2023** for all providers. This platform will enable increased efficiencies in member placement, scheduling, authorization management, communication, and compliance for Home Health Aide services.

Please see the timeline below and see the link to Register for System User Training sessions:

[https://hhaexchange.zoom.us/webinar/register/WN\\_SjQEcmYdSNiCwVnjyTn2lQ](https://hhaexchange.zoom.us/webinar/register/WN_SjQEcmYdSNiCwVnjyTn2lQ)



### Have Questions?

If you have questions or need help, please contact Florida Community Care Provider Relations at 1-866-962-6186. For questions or help with HHAeXchange, please contact HHAeXchange at [support@hhaexchange.com](mailto:support@hhaexchange.com) or visit [hhaexchange.com/info-hub/florida-smmc](https://hhaexchange.com/info-hub/florida-smmc)