

FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

October 21, 2022

Provider Type(s): ALL

NPI – Do You Know Alert Series #2 of 9: Verifying NPI Information

Do you know how to verify your NPI information on file with Florida Medicaid?

- The following are four ways in which actively enrolled providers can verify NPI information that is currently registered to a Medicaid provider file:
 1. Provider Information panel on the secure Web Portal (Secure Web Portal > Demographic Maintenance > NPI)
 - Providers will need to log into the secure Web Portal using their Provider ID.
 - Once logged in, click **Demographic Maintenance**.
 - Then click, the **NPI** link at the top of the Provider Information window. This will direct users to the NPI panel.
 2. NPI to Medicaid ID Search Engine on the NPI panel of the secure Web Portal (Secure Web Portal > Demographic Maintenance > NPI > NPI to MCD Search)
 3. [NPI to Medicaid ID Search Engine](#) (Public Web Portal > Provider Services > Support)
 4. [Provider Master List \(PML\)](#) (Public Web Portal > [Managed Care](#) > Registration)
 - Column N of the PML lists the NPI on a provider's file.
 - Column Q of the PML provides the NPI effective date.
 - Column R of the PML provides the NPI end date.
 - Column S of the PML indicates if the NPI is A=Active, I=Inactive, or U=Unknown.

Do you know where to find additional information on these processes?

- Additional information on these processes can be found in the following resources:
 - [NPI QRG](#)
 - [NPI Self-Service tool QRG](#)
 - [NPI to Medicaid ID Search Engine QRG](#)
 - [PML Tip Sheet](#)

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com
COMPLAINTS OR ISSUES? ON LINE <http://ahca.myflorida.com/Medicaid/complaints/> | **CALL** 1-877-254-1055 [Ca](#)

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 48,000 health care facilities and 47 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#), and [YouTube\(AHCAFlorida\)](#).