

The Voice of Our Members

Your voice as our enrollee is important to us! What you think matters as we make decisions and choose projects to improve your health.

We would like all our members to have a chance to tell us how we are doing and get involved. Your response is your chance to have your voice heard.

Stay tuned for our next survey. That survey will happen around April 2023. We will send you a letter to let you know when it will begin.

This year's survey gave a glimpse, and this is some of what we heard from you:

- Most of you rated your home and community-based service support providers highly and would recommend them to your family and friends.
- More than eighty percent of you rated the staff assisting you reliable and helpful.
- Most of you stated you got help when you needed it with meals, medications, household tasks, bathing, dressing or toileting.



SMMC APPROVED
on 11/10/2022 for
Contract Period 2018-2023



Karla Barahona

SMMC Contract Manager

*Spanish and other language versions of approved materials are deemed approved provided they are exact translations.

