



Dear Florida Community Care Provider:

On November 24, 2020, the Florida Agency for Health Care Administration (AHCA) issued a Provider Notice regarding Electronic Visit Verification (EVV) to provider types 65, 67, 70, and 97 explaining the need for submission of EVV data for home health and personal care services. This provider notice reinforces the requirement that providers contracted with Statewide Medicaid Managed Care (SMMC) health plans must verify home health and personal care service visits through the plan's electronic visit verification (EVV) system.

This provider notice does exempt providers working with Florida Community Care (FCC) from the mandated requirement of submitting claims through FCC's EVV vendor. However, while FCC providers can still submit claims directly to FCC; this does not relieve providers of the requirement to submit visits to FCC's EVV vendor, Tellus. FCC and our vendor, Tellus, are monitoring the use of EVV by FCC's contracted providers. If you are having any issues with submitting your visits to Tellus, we request you call Tellus support at 1-833-483-5587; or Florida Community Care at 786-314-8340.

Florida Community Care must remind providers for home health and personal care services that the Florida Agency for Health Care Administration mandates home health and personal care visits be submitted electronically through the EVV system immediately to comply with the federal 21st Century Cures Act.

Thank you for partnering with Florida Community Care!

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