



Florida Community Care (FCC) manages and maintains appropriate processing and payment of claims in the event of a natural disaster causing interruptions to normal business operations in parts or all of the State.

The Florida Governor has declared a state of emergency in regard to Hurricane Isaias for the following counties: Brevard, Broward, Clay, Duval, Flagler, Indian River, Martin, Miami-Dade, Monroe, Nassau, Okeechobee, Orange, Palm Beach, Putnam, Seminole, St. Johns, St. Lucie, and Volusia.. If you service members in one of these counties, please note that FCC will make emergency updates to configuration and processing rules to avoid suspending or denying claims for covered services which require authorization for the period of time as defined by the order.

FCC will furnish covered services to an enrollee without any form of authorization, without regard to whether such services are provided by a participating or non-participating provider and without regard to service limitations.

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