

FCC Managed Medical Assistance Benefits and Services (MMA) Prior Authorization Program

Medical, Surgical, and Ancillary	<ul style="list-style-type: none"> Durable Medical Equipment Prosthetics and Orthotics Non-emergent/Elective Acute Inpatient Medical and Surgical Hospitalization Post-acute Skilled Nursing Facility and Skilled Rehabilitation Acute Inpatient Rehabilitation Home Health Care Services not associated with HCBS Physical, Occupational, Speech, Pulmonary, and Cardiac Therapies Home Infusion Therapy Place of Service review Allied health provider services, chiropractic, and podiatric care Interstate medical transportation via land or air All customized products Private duty nursing other than provider under the HCBS Power operated vehicle (POV) (motorized wheelchairs or scooters) Experimental or investigational services A product or service under an unlisted CPT or HCPCS codes, including all new healthcare technologies that are not represented by a designated CPT or HCPCS code A product or service that does not meet the criteria/guideline for medical necessity, but is otherwise reasonable or appropriate because of specific mitigating circumstances Cosmetic procedures requested as reconstructive or restorative to function (e.g. rhinoplasty, septoplasty, blepharoplasty) Any out-of-network facility, non-participating professional provider and vendors Advanced radiological diagnostics (e.g., computerized tomography (CT) scans, magnetic response imaging (MRI), positron emission tomography (PET) scans, nuclear medicine) All transplant surgical requests 	<p>A PA is obtained directly online on FCC’s Provider Portal, by calling the Utilization Management Unit directly (1-833-322-7526, then press 2), email or by faxing in the request (305-675-6138).</p> <p>If the online service is offline, or the provider’s online service is offline, FCC offers telephone and FAX submissions.</p>
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Pharmaceuticals, Biologicals, and Infusion Therapy / Enteral	<ul style="list-style-type: none"> • Drugs requested on an “off-labeled” basis • Drugs not listed on the Agency Preferred Drug List (PDL) • Drugs listed on the PDL with a prior authorization • All specialty drugs that do not appear on the PDL • Duplication of therapy • Prescriptions that exceed the Federal Drug Administration (FDA) daily or monthly quantity limits • Non-formulary brand-name drugs when an equivalent generic exists on the formulary • Drugs that have a step edit and the first line of therapy is inappropriate or already tried and failed • Drugs that have an age limit • Multi-ingredient compounds • All biological and biosimilar agents • Infusion and enteral therapy request from a non-participating vendor • All special needs infusion therapy or enteral feedings that need to be customized for the enrollee • Prior Authorization for Opioids- In alignment with Florida's Opioid State Targeted • Response Project, FCC will implement formulary changes affecting opioid prescriptions. 	<p>Providers seeking prior authorization in this category must contact FCC's Pharmacy Benefit Manager CVS / Caremark at 1-877-888-8347.</p> <p>The AHCA website for the Florida Preferred Drug List (PDL) and AHCA Summary of Drug Limitation.</p>
Mental/Behavioral Health/Substance User Disorder	<ul style="list-style-type: none"> • Residential treatment • Acute inpatient hospitalization • Partial hospitalization • Intensive outpatient services • Electroconvulsive therapy (ECT) • Assertive community treatment (ACT) services • Psychological testing 	<p>A PA is obtained directly online on FCC's Provider Portal, by calling the Utilization Management Unit directly (1-833-322-7526, then press 2), email or by faxing in the request (305-675-6138). If the online service is off-line, or the provider's online service is off-line, FCC offers telephone and FAX submissions.</p>

Thank you for choosing to partner with Florida Community Care!

