### FCC Managed Medical Assistance Benefits and Services (MMA) Prior Authorization Program

| Medical, Surgical, and Ancillary | • Durable Medical Equipment  
• Prosthetics and Orthotics  
• Non-emergent/Elective Acute Inpatient Medical and Surgical Hospitalization  
• Post-acute Skilled Nursing Facility and Skilled Rehabilitation  
• Acute Inpatient Rehabilitation  
• Home Health Care Services not associated with HCBS  
• Physical, Occupational, Speech, Pulmonary, and Cardiac Therapies  
• Home Infusion Therapy  
• Place of Service review  
• Allied health provider services, chiropractic, and podiatric care  
• Interstate medical transportation via land or air  
• All customized products  
• Private duty nursing other than provider under the HCBS  
• Power operated vehicle (POV) (motorized wheelchairs or scooters)  
• Experimental or investigational services  
• A product or service under an unlisted CPT or HCPCS codes, including all new healthcare technologies that are not represented by a designated CPT or HCPCS code  
• A product or service that does not meet the criteria/guideline for medical necessity, but is otherwise reasonable or appropriate because of specific mitigating circumstances  
• Cosmetic procedures requested as reconstructive or restorative to function (e.g. rhinoplasty, septoplasty, blepharoplasty)  
• Any out-of-network facility, non-participating professional provider and vendors  
• Advanced radiological diagnostics (e.g., computerized tomography (CT) scans, magnetic response imaging (MRI), positron emission tomography (PET) scans, nuclear medicine)  
• All transplant surgical requests | A PA is obtained directly online on FCC’s Provider Portal, by calling the Utilization Management Unit directly (1-833-322-7526, then press 2), email or by faxing in the request (305-675-6138). If the online service is offline, or the provider’s online service is offline, FCC offers telephone and FAX submissions. |
| **Pharmaceuticals, Biologicals, and Infusion Therapy / Enteral** | **Mental/Behavioral Health/Substance User Disorder** | **Providers seeking prior authorization in this category must contact FCC’s Pharmacy Benefit Manager CVS / Caremark at 1-877-888-8347.**  
The AHCA website for the Florida Preferred Drug List (PDL) and AHCA Summary of Drug Limitation.  
A PA is obtained directly online on FCC’s Provider Portal, by calling the Utilization Management Unit directly (1-833-322-7526, then press 2), email or by faxing in the request (305-675-6138). If the online service is off-line, or the provider’s online service is off-line, FCC offers telephone and FAX submissions. |
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| • Drugs requested on an “off-labeled” basis  
• Drugs not listed on the Agency Preferred Drug List (PDL)  
• Drugs listed on the PDL with a prior authorization  
• All specialty drugs that do not appear on the PDL  
• Duplication of therapy  
• Prescriptions that exceed the Federal Drug Administration (FDA) daily or monthly quantity limits  
• Non-formulary brand-name drugs when an equivalent generic exists on the formulary  
• Drugs that have a step edit and the first line of therapy is inappropriate or already tried and failed  
• Drugs that have an age limit  
• Multi-ingredient compounds  
• All biological and biosimilar agents  
• Infusion and enteral therapy request from a non-participating vendor  
• All special needs infusion therapy or enteral feedings that need to be customized for the enrollee  
• Prior Authorization for Opioids- In alignment with Florida’s Opioid State Targeted Response Project, FCC will implement formulary changes affecting opioid prescriptions. | • Residential treatment  
• Acute inpatient hospitalization  
• Partial hospitalization  
• Intensive outpatient services  
• Electroconvulsive therapy (ECT)  
• Assertive community treatment (ACT) services  
• Psychological testing | |