



Florida Community Care Covered Services

The following details all expanded benefits available to Florida Community Care Medicaid enrollees. For more information please contact Florida Community Care at 1-833-FCC-PLAN or visit www.fcchealthplan.com

Florida Community Care provides MMA and LTC in the following Regions: Across the State of Florida

MMA Expanded Benefits

For more information on these benefits, contact Florida Community Care Enrollee Services Department at 1-833-FCC-PLAN

Service	Description (including limits)	Prior Authorization Required	Phone Number
General Expanded Benefits			
Acupuncture	A form of alternative medicine in which thin needles are used For enrollees 21 years of age and older A professional certified in Acupuncture can provide up to 48 units (15 minutes per unit) per year	Yes	1-833-FCC-PLAN
Cell phone services	All enrollees eligible. 1 cell phone; 350 minutes; unlimited text messages; 16 GB data. If enrollee has no current cell phone. Also, if there is only limited service.	Yes	1-833-FCC-PLAN
Chiropractic Services	Diagnosis and manipulative treatment of the joints, especially the spine. Up to 28 more visits	Yes	1-833-FCC-PLAN
CVS Discount Program	All enrollees will receive a CVS discount card for a 20% discount for Over the Counter medications	No	1-833-FCC-PLAN
Durable Medical Equipment/Supplies	One box fan per enrollee per year. For enrollees 21 years of age and older One box fan per year if they do not have air conditioning where they live.	Yes	1-833-FCC-PLAN



Service	Description (including limits)	Prior Authorization Required	Phone Number
General Expanded Benefits			
Hearing Services	Services to help with hearing loss. For enrollees 21 years of age and older <ul style="list-style-type: none"> - Assessment for hearing aid - Hearing aid fitting/checking - Hearing aids - Hearing aid evaluation 1 every 2 years; except for a hearing aid in a single in ear, which is 1 per year. 	No	1-833-FCC-PLAN
Home Delivered Meals- Disaster Preparedness/ Relief	One shelf meal package (10 meals) per disaster. For all enrollees in an affected area with Governor declared state of emergency.	Yes	1-833-FCC-PLAN
Housing Assistance (rent, utilities, and/or grocery assistance)	Housing help for when moving from a nursing home to an assisted living facility \$500/ lifetime. A list of items is needed.	Yes	1-833-FCC-PLAN
Medically Related Home Care Services/Home maker	2 carpet cleanings per year. For enrollees 21 years of age and older that a doctor said has a breathing problem called asthma.	Yes	1-833-FCC-PLAN
Occupational Therapy	Services to help with pain, gain or bring back physical functioning and movement. For enrollees 21 years of age and older. <ul style="list-style-type: none"> - One evaluation per year - One reevaluation per year - Up to 7 treatment visits per week 	Yes	1-833-FCC-PLAN



Service	Description (including limits)	Prior Authorization Required	Phone Number
Over-the-Counter Benefit	All enrollees eligible (18 years of age and older). <ul style="list-style-type: none"> - Up to \$25/month to spend on an approved list of products. - Cough and cold allergy medicines - Vitamins - Medicines for the eyes - Pain medicine - Products for the stomach and bowel - First aid care - Hygiene products - Mosquito spray - Mouth and teeth cleansing products - Skin care 	No	1-833-FCC-PLAN
Physical Therapy	Services to help with pain, gain or bring back physical functioning and movement. For enrollees 21 years of age and older. <ul style="list-style-type: none"> - One evaluation per year - One reevaluation per year - Up to 7 treatment visits per week 	Yes	1-833-FCC-PLAN
Prenatal / Perinatal Visits - Expanded	<ul style="list-style-type: none"> - Prenatal and after birth care including breast pumps - visits to see doctor during pregnancy and after. For enrollees 18 years of age through 59 <ul style="list-style-type: none"> - Hospital type breast pump (1 rental per year) - Standard breast pump (1 rental every 2 years) - 14 visits for low-risk pregnancies - 18 visits for high-risk pregnancies - 3 visits within 90 days following delivery 	No	1-833-FCC-PLAN



Service	Description (including limits)	Prior Authorization Required	Phone Number
Primary Care Service	Well or sick visits to see your PCP. Unlimited office visits	No	1-833-FCC-PLAN
Respiratory Therapy	Services to treat problems with the lungs. For enrollees 21 years of age and older <ul style="list-style-type: none"> - One initial therapy evaluation per year, per enrollee One respiratory therapy visit, one per day	Yes	1-833-FCC-PLAN
Speech Therapy	Services to help with the voice and to talk and swallow. For enrollees 21 years of age and older <ul style="list-style-type: none"> - Evaluation/reevaluation n, one per year - Evaluation of swallowing, one per year - Speech therapy visit, up to 7 therapy treatment units per week - Augmentative Alternative Communication (AAC) initial evaluation, one per year - AAC reevaluation, one per year - AAC fitting, adjustment, and training visit, up to four 30-minute sessions per year 	Yes	1-833-FCC-PLAN
Vaccine Influenza	Flu Vaccine. For enrollees 21 years of age and older <ul style="list-style-type: none"> - Unlimited 	No	1-833-FCC-PLAN
Vaccine Shingles	Shingles Vaccine. For enrollees 21 years of age and older <ul style="list-style-type: none"> - One per year 	Yes	1-833-FCC-PLAN
Vaccine Pneumonia	Pneumonia Vaccine. For enrollees 21 years of age and older. <ul style="list-style-type: none"> - Unlimited 	Yes	1-833-FCC-PLAN



Service	Description (including limits)	Prior Authorization Required	Phone Number
Vision Services Expanded	Eye care services that include eye exams. For enrollees 21 years of age and older <ul style="list-style-type: none"> - Contact lenses – 6- month supply - Eye exam – one per year - Frames – one per year 	No	1-833-FCC-PLAN
Waived co- payments	Members will not need to pay any co-payment charges. No benefits will have a co-payment	No	1-833-FCC-PLAN
Assisted Living Facility/ Adult Family Care Home – Bed Hold Days	Bed will be held while away sick at a hospital or rehab place. All enrollees eligible (18 years of age and older) Up to 30 bed hold days per month if requested	Yes	1-833-FCC-PLAN
Transition Assistance – Nursing Facility to Community Setting	Pays for certain expenses if an enrollee moves from a nursing home to the community. All enrollees eligible (18 years of age and older) \$5,000 per lifetime; A list of items or services is needed	Yes	1-833-FCC-PLAN





Covered Health Management Programs

Florida Community Care offers programs to help enrollees access care and learn how to manage health conditions, including case management. The following are health management programs available to enrollees. For more information please contact Florida Community Care at 1-833-FCC-PLAN or visit www.fcchealthplan.com.



5200 Blue Lagoon Dr.
Miami, FL. 33126



1-833-FCC-PLAN



www.fcchealthplan.com

Service	Description	Phone Number
Diabetes Disease Management Program	The Diabetes Disease Management Program is focused on the complicated nature of diabetic management in a Long-term Care population. It includes tools and outreach customized to reduce complications from uncontrolled disease or the adverse impact of co-morbid conditions.	1-833-FCC-PLAN
Cancer Disease Management Program	The Cancer Disease Management Program provides those with chronic conditions support beyond the cancer diagnosis to address additional health complications. Noting the complexities of treatment, the programs offers support to the enrollee and their support system.	1-833-FCC-PLAN
Asthma and COPD Disease Management Program	The Asthma and COPD Disease Management Program helps enrollees manage emotions and reduce exposure to triggers that exacerbate the disease.	1-833-FCC-PLAN
Hypertension Disease Management Program	The Hypertension Disease Management Program provides treatment plans that can control the disease, complications that can develop due to non-compliance to the treatment plan.	1-833-FCC-PLAN



Service	Description	Phone Number
Mental Health Disease Management Program	The Mental Health Disease Management Program facilitates the relationship between positive mental health and the successful management of a Long-term Care enrollee by the execution of a thoughtful, evidenced-based approach.	1-833-FCC-PLAN
Substance Abuse Disease Management Program	The Substance Abuse Disease Management Program provides interventions designed for quick identification of adverse coping mechanisms that may trigger a substance abuse event and offers a holistic approach.	1-833-FCC-PLAN
Healthy Behaviors Programs	The Healthy Behaviors Programs is based on Weight Management, Substance Abuse, and Smoking Cessation. The programs are overseen by specialized FCC staff such as Registered Dietitians and/or doctors. The programs offer tools that assist enrollees to develop self-management guides that help them reach their goals.	1-833-FCC-PLAN
Weight Management Healthy Behaviors Program	Weight Management Healthy Behaviors Program includes nutrition counseling over the phone and a specific diet plan that is overseen by the FCC Medical Director and the FCC Registered/Licensed Dietitians. The team help counsel and educate enrollees and their families/caregivers on nutrition, healthy behaviors, tips when shopping, and sample menus. The FCC staff work with the enrollee's doctor and specialist to manage the enrollee's weight.	1-833-FCC-PLAN



Service	Description	Phone Number
Substance Abuse Healthy Behaviors Program	The Substance Abuse Program provides enrollees with easy access to different treatment options. FCC offers the enrollees different community resources, support groups in the enrollee's area, and support from behavioral health providers.	1-833-FCC-PLAN
Smoking Cessation Healthy Behaviors Program	The Smoking Cessation Program is a combination of counseling and interventions that do not have nicotine to help reach the enrollee's goals. The focus is to give enrollees different options, access to local community resources, access to support groups, and access to online resources in order to help enrollees stop smoking.	1-833-FCC-PLAN
AlzBetter Program	The AlzBetter Program is a dementia support program that provides education and coaching in order to assist caregivers of enrollees with dementia. The program focuses on providing caregivers better education and support. AlzBetter will train FCC Care Managers on techniques for managing enrollees with dementia, and techniques for educating caregivers on management of these enrollees.	1-833-FCC-PLAN

