



## February 2019 Provider Education

Focus on Billing: Paper Claims

Our January Provider Education focused on Billing your claims electronically to Florida Community Care through **Availity** or **Ability**. While electronic submission is quick and secure, we do realize many providers still submit paper claims. Florida Community Care also accepts paper claims submissions on your standard CMS 1500 form or UB-04 Form at the claims address below:

**Florida Community Care**

**Attn: Claims**

**P.O. Box 211322**

**Eagan, MN 55121**

Instructions for completing the CMS-1500 and UB-04 claim forms can be obtained from the following websites:

- Centers for Medicare & Medicaid Services [www.cms.gov](http://www.cms.gov)
- Florida Hospital Association [www.fha.org](http://www.fha.org)
- National Uniform Billing Committee [www.nubc.org](http://www.nubc.org)
- National Uniform Claim Committee [www.nucc.org](http://www.nucc.org)

According to our Clean Claims guidelines, all paper claims will be processed within 20 days.

For Questions on your claims, please contact our Provider Services Unit at 1-833-322-7526, select option 5 and an Florida Community Care representative will assist you.

**Thank you for partnering with Florida Community Care!**